



# Startup Guide

## About manuals of this product



### Startup Guide (this manual)

This manual shows connections and other preparations for the player.



### Help Guide (online manual)

This shows how to use the player. It can be viewed on a computer as well as a mobile device.

<http://rd1.sony.net/help/hv/fmpx10/en/>

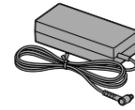


### Reference Guide (separate)

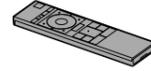
This shows player specifications and precautions.

## In the Box:

- 4K Media Player
- High Speed HDMI cable
- AC adapter
- AC power cord



- Remote control



## You may also need:

- BRAVIA TV or 4K projector
- Additional High Speed HDMI cable
- LAN cable or Wi-Fi® network
- Wi-Fi network name ("SSID") and password (in the case of Wi-Fi)

Media Player  
FMP-X10

# 1 Have the series name of your BRAVIA TV ready when making a connection.

Your BRAVIA TV's series name: \_\_\_\_\_

### If your BRAVIA TV is X900A / X900 series...

Contact customer support as your TV may need to have the HDMI jack replaced.  
If you have already done this, proceed to step 2.

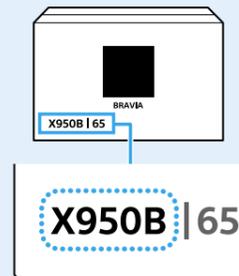
<http://www.4Kactivation.com>

1-855-476-6945 (1-855-4Sony4K)

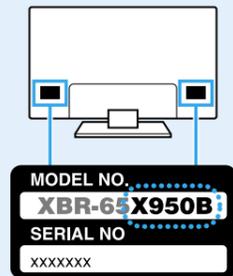


## How do I know the series name of my BRAVIA TV?

On the packaging:  
(Example)



On the rear panel:  
(Example)



series name is **X950B** (Example)

# 2 Connect to other devices.

## 1 Connect a TV to the HDMI OUT 1 jack of this player.



High Speed HDMI cable (supplied)

The number of the HDMI jack to connect to differs depending on your BRAVIA TV series name. Select the correct HDMI jack as shown in the diagram on the right.

## 2 Connect an AV receiver to the HDMI OUT 2 jack\* of this player.



High Speed HDMI cable (not supplied)

If you do not want to connect an AV receiver, skip this step and go to 3.

\* The HDMI OUT 2 jack is only for connecting an AV receiver.

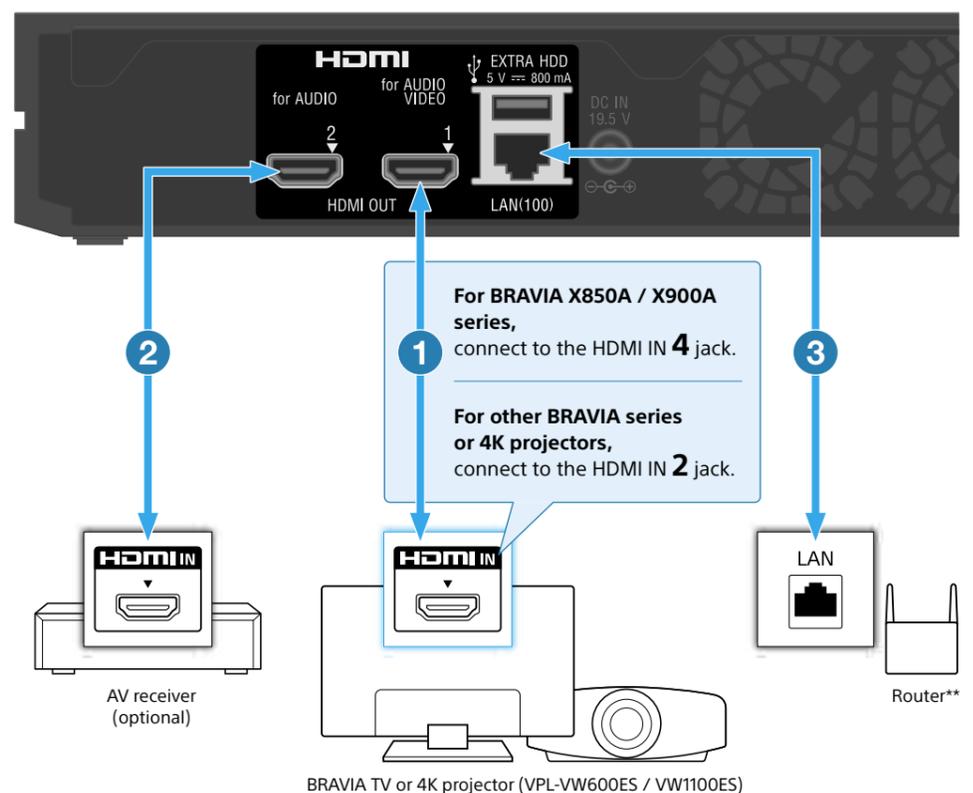
## 3 Connect to the internet.



LAN cable (not supplied)

If you prefer Wi-Fi connection, skip this step and setup the connection in the Initial Setup (step 4).

\*\* The router must be DHCP server compatible. Refer to the operating instructions supplied with the router for details on configuring the router settings.



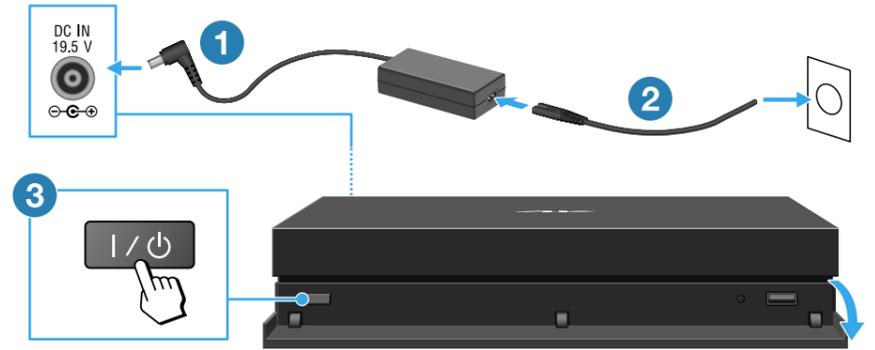
Go to backside



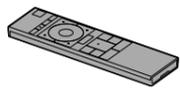
for steps **3 & 4**.

# 3 Turn on the player.

- 1 Connect the AC adapter to the player.
- 2 Connect the AC power cord to the AC adapter and to a wall outlet.
- 3 Open the front cover of the player and press I/⏻ (on/standby) on the player, or press the same button on the remote control.

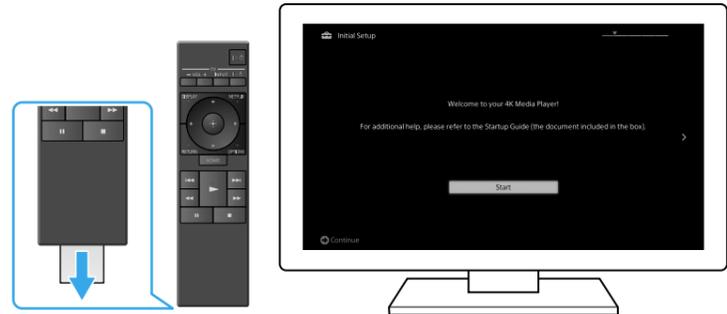


# 4 Start Initial Setup.

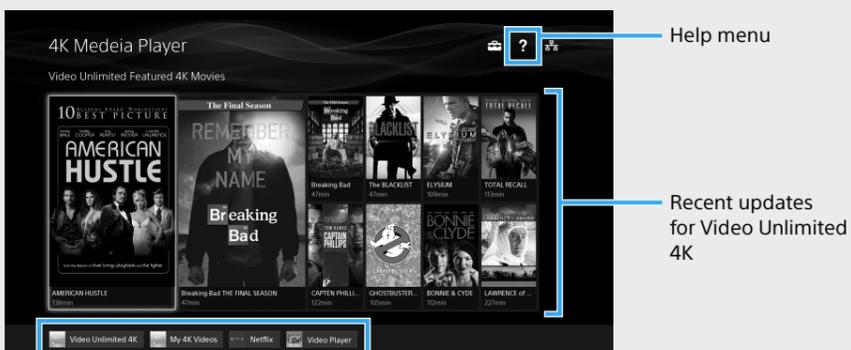


Remote control (supplied)

Follow the on-screen instructions using the remote control.



## Using the Home menu



Access each application from these icons.

## Creating an account for Sony Entertainment Network

You need an account to purchase content for Video Unlimited 4K. Follow the on-screen instructions to create an SEN (Sony Entertainment Network) account.

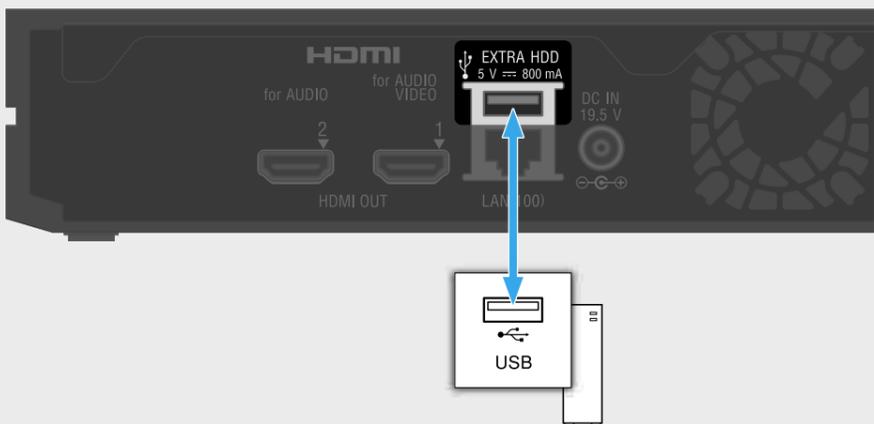
From PC or mobile, access the URL below.

<http://www.sonyentertainmentnetwork.com>



## Connecting an external hard disk drive

You can connect an external hard disk drive for saving Video Unlimited 4K movies using the USB cable.



## Troubleshooting

### The power does not turn on.

- Make sure the AC adapter is connected securely to the DC IN jack on the rear of the player.
- Make sure the AC power cord is connected securely to the wall outlet.

### There is no picture.

- Re-connect all connecting cables securely.
- Make sure none of the connecting cables are damaged.
- Select the input on the TV to which the player is connected.
- Make sure that the player is connected to the correct HDMI IN jack of the TV.

### There is no sound.

- Re-connect all connecting cables securely.
- Make sure none of the connecting cables are damaged.
- You can output audio signals from either the HDMI OUT 1 (for AUDIO VIDEO) jack or the HDMI OUT 2 (for AUDIO) jack. Set the jack to output from using the icon on the Home menu of the player.
- The AV receiver input may automatically switch to input from the TV. Manually set the AV receiver to output audio signals input from the player.
- Make sure that the TV and the AV receiver are not muted.

### The player cannot connect to the internet/network.

- Make sure that the router is on.
- Check the network connection and the network settings.
- Make sure the router is DHCP server compatible.
- Move the player and the Wi-Fi router closer to each other. The Wi-Fi connection is affected by the surrounding environment (wall material, signal reception, obstructions between the player and Wi-Fi router, etc.).
- Move the player away from devices that use the 2.4 GHz frequency band (microwave ovens, cordless digital devices, etc.), or turn off such devices. These devices may interrupt communications between the player and the Wi-Fi router.

### The player does not detect the USB device connected to the player.

- Make sure that the USB device is securely connected to the (USB) port.
- Make sure the USB device or cable is not damaged.
- Make sure the USB device is turned on.
- If the USB device is connected via a USB hub, connect the USB device directly to the player instead.

### The player does not respond to any button.

- Open the front cover and press the RESET button.

• Wi-Fi® and Wi-Fi Alliance® are registered trademarks of the Wi-Fi Alliance.

### Sony Customer Support:

<http://www.sony.com/4ksupport/> | 1-855-476-6945 (1-855-4Sony4K)  
Please Call Before Returning the Product to the Store